

Intelligent package delivery.  
So clever it keeps tenants happy.

TZ Concierge™

# Anytime... day or night. 24/7.

How often have you faced a frustrated tenant chasing an important delivery? How much time and money have missed deliveries cost you? Today, the servicing of parcel delivery is becoming a major security and tenant relationship issue. Especially as tenants are rarely home when packages are delivered. With TZ Concierge™ it is a frustration neither you or your tenant need ever suffer again. TZ Concierge™ is an intelligent, modular locker solution that provides secure and easy package retrieval, storage and 24/7 delivery. TZ Concierge™ minimizes your handling involvement whilst maximizing your tenant service. Each delivery is logged into the system upon arrival and placed into a secure locker. The system automatically alerts the tenant that a delivery has been made and is available for pick up at his or her convenience.





TZ Concierge™

## Built to deliver from the ground up.

### Reduces Package Handling

Packages are placed directly into the TZ Concierge™ tenant lockers by couriers or door staff. Tenants are automatically notified via e-mail or text message that they have packages for collection. This simple process greatly reduces property management work load by eliminating the need for staff to deliver packages or to maintain paper-based manual records.

### 24/7 Access with E-Mail / Text Alerts

TZ Concierge™ enables a higher level of tenant service and convenience by enabling 24/7 package collection. Electronic records replace the need for signatures.

### Increased Security

TZ Concierge™ provides a more secure method for tenants to pick up packages, offering end-to-end chain of custody and complete automation and management of the internal delivery process.

### Complete Tracking and Full Accountability

TZ Concierge™ provides complete control as it tracks every drop-off and pick-up.

### Eliminates Receiving or Storage Room

Packages are stored in the lockers – eliminating the need for a receiving room and the unsightly clutter of packages in the lobby or reception areas.

### Scalable Modular Locker Design

Modular in design, TZ Concierge™ units are available in a range of finishes — simply add more lockers as package delivery increases.

### Dry Cleaning, Flowers and Food

Special lockers can be provided to accommodate a range of delivered items including dry cleaning, flowers and even grocery deliveries from trusted suppliers.



# specifications

Number of Lockers	Up to 60 Lockers (Less One for Touch Screen)
Locker Finish	Laminate or Veneer
Product Height	1925 mm (75 ¾")
Product Width	Per Column Configuration (Typically 865mm or 34")
Product Depth	610 mm or (24")
Display Type	Widescreen Backlit LCD
Screen Size	10.2"
Connectivity	Local Area Network
Email Notification*	Yes
SMS Notification**	Optional
System Language	English (Default)
Language Module	Optional
Reports	Daily Logs and Exceptions
Multi-Locker Networking	No
Expiration Scheduling	Yes
Mail-Room Overflow	Yes
Second Screen Notification	Optional
Push to Release Doors (with LED Indication)	Optional
Manual Override	Yes

\*GSM Modem and/or network data connection required. \*\*SMS gateway service/subscription required.